



A NEW COMMUNITY

FOR VOLUNTEER LEADERS

VOLUNTEER HUB FACT SHEET

What is the Volunteer Hub?

The Volunteer Hub is a community where volunteer leaders can go 24/7 to stay in touch on the latest March of Dimes news, mission highlights and resources. Our volunteers and staff can connect with other volunteers to celebrate successes and share best practices. Visit the [Volunteer Hub!](https://volunteerhub.marchofdimes.org/member/)
<https://volunteerhub.marchofdimes.org/member/>

Target Audience: Volunteer Leaders and Staff

Specifically Market Board Members, Revenue Leaders, Maternal and Child Health (MCH) and Advocacy and Government Affairs (AGA) Leaders, National Service Partner Liaisons, National Youth Council Members, National Volunteer Leadership Council and Board of Trustees Members. All March of Dimes staff will have access to the Volunteer Hub as well. All users are referred to as “members.”

Volunteer Hub Business Goals

- Build a Volunteer Leader Community
- Create a first-class onboarding experience
- Provide a forum for members to share best practices
- Amplify and celebrate mission, volunteer and community impact success stories
- Increase volunteer engagement and improve communication

Types of Information Members Can Expect

Content is organized into these categories:

- Getting Started** – March of Dimes President and CEO Stacey Stewart provides a warm welcome and tips for using the app
- MOD Buzz** – High-level news about hot topics from March of Dimes and industry leadership
- Volunteer and Community Impact** – Members are encouraged to share volunteer highlights, market event successes, mission impact stories and generally give a virtual high five for great work
- Volunteer Leader Resources** – Tools and resources to help our leaders succeed in their respective roles including position descriptions, testimonies from other volunteers and more
- MOD Social** – News you can use and share from Facebook and Instagram

See next page for Frequently Asked Questions

Volunteer Hub FAQ



Welcome to the NEW March of Dimes [Volunteer Hub](#)! Please read on for information about this exciting new communications and engagement platform and how it will better connect and inform our network of volunteer leaders.

Sounds great! How can I get the most out of the Volunteer Hub?

This is your volunteer community, so visit the Hub often and create posts to highlight awesome volunteer achievements and what's happening in your market! Recognize volunteer leaders, share the good news about a recent fundraising event, let others know how your market's volunteers made a mission impact. Start the conversation!

Is there a Volunteer Hub mobile app?

Yes, mobile apps are available for iOS (iPhone & iPad) and Android. To download the app from the App Store, click in the following links from your mobile device:

- [iOS](#)
- [Android](#)

When logging in use the code "MOD" to gain access.

Can I visit the Volunteer Hub from the web?

In addition to a mobile app, you can also access the fully-responsive website at volunteerhub.marchofdimes.org, which will scale to fit your device. All features are available on mobile including registration, reading content, and sharing to social media.

Note to Staff: Click the SSO (single sign in) button using the same credentials you use to sign in on Amazon Workspaces.

How can I share content from Volunteer Hub to Social Media?

You can connect to the Volunteer Hub using authentication of your social channels. This can be done in the "Settings" menu within the desktop platform and/or mobile app. Please read the terms and conditions during registration for further details.

- [Setting up Social Accounts on Dynamic Signal web platform](#)
- [Setting up Social Accounts on mobile app](#)

Where do I go for technical support and questions about the Volunteer Hub?

March of Dimes Staff should submit a [Volunteer Hub Support Request via the Service Desk](#)
Volunteers should visit the [Dynamic Signal Support Center](#) for helpful resources