

GOLDEN VOLUNTEER MANAGEMENT SYSTEM:

Getting set-up

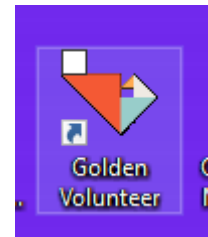
Golden is our, easy-to-use volunteer management platform that helps you easily create volunteer opportunities, automate volunteer tracking and reporting, AND helps leverage our national website to push MORE volunteers to your program. This system also allows us to have insights on our volunteers, who they are, how they engage with MOD, and know what's meaningful to them to engage in the future as we integrate the data into ROI solutions.

We may have already created an account for you and if not, can easily do so! Please don't create an account on your own. Once an account has been made for you, you'll receive an email and then you can click the "**Claim Your Admin Role**" button in that email. If you didn't receive or need the email resent, please email Patty Gentry (pgentry@marchofdimes.org) with your market location.

All staff and volunteer leaders can access Golden to create volunteer opportunities and manage volunteers.

Tips for accessing your account

- When accessing your account, be sure to use the exact email address that the invite email was sent to (your marchofdimes.org email all lower case). Set up your account through the link provided.
- If you don't see your invite make sure to check your junk/spam folder.
- Once this is done, log out and visit [Dashboard 2.0](#) to continue. It's recommended to book mark this URL or you can access Golden using the icon within AWS.



Start Posting

- Get acquainted with your new dashboard in this [welcome video](#)!
- Learn about what makes for a great [Golden Opportunity](#).
- [Create your first Opportunity](#).
- Include the new [Volunteer Policy Handbook](#) as a "waiver" so all volunteers receive and understand March of Dimes Standards of Behavior and Code of Ethics.
- Create and manage groups of volunteers by [creating a group](#). You can offer targeted volunteer opportunities just to this group if you want.
- If you are creating test opportunities, please save them as drafts or set the privacy to "private-open" to test with volunteers. Public opportunities are public/live.
- Use the share feature to [promote your opportunities](#) and secure volunteers.

Want some more help?

- Check out our full [onboarding video playlist](#)
- Log in and find support articles and FAQs in [our knowledge base](#)
- Ask a question by emailing support@goldenvolunteer.com and pgentry@marchofdimes.org
- Watch the 10/29 Golden Launch Staff Demo Recording - <https://youtu.be/rQ68pzSbYq8>
- Connect with your March of Dimes staff partner by emailing Patty Gentry at pgentry@marchofdimes.org